NEED HELP WITH UTILITY BILLS?

The Northeast Ohio Regional Sewer District's

Utility Assistance Resource Fair

Hosted by Councilwoman Howse-Jones, Councilman Conwell & Cuyahoga Co. Councilwoman Conwell

SATURDAY MARCH 22
9:00AM - 12:00PM

ARNOLD PINKNEY CENTER
1349 E. 79TH STREET
CLEVELAND, OH. 44103

Scan the QR code for registration instructions

Or you can call **216-881-8247** for help with registration

* **LIMITED ADVANCED REGISTRATION ACCEPTED (CALL TO REGISTER)**

* **LIMITED WALK-INS STARTING AT 10AM UNTIL CAPACITY IS REACHED**

* **PRIORITY WILL BE GIVEN TO REGISTERED CUSTOMERS**

✳ **NO WINTER CRISIS APPLICATIONS WILL BE ACCEPTED!** ✳

IMPORTANT INFO

Please bring **(3) photocopies** of all of the documents listed below. (A copy machine will be available on site)

WHAT TO BRING

In order to complete applications to enroll in assistance programs, you must bring:

- **Proof of household's total gross income** (e.g. paystub, social security, disability, pension letter, or most recently filed IRS 1040)

- **Birth certificate(s)**

- **ID (driver's license or state ID)**

- **Social Security Card**

- **Lease Agreement (if a renter)**

- Supplemental Medical Insurance

- Current Electric Bill

- Current Gas Bill

- Current Water and Sewer Bills (if applicable)

- Bring **COPIES** of the above documentation for all members of your household

* Program enrollment based on eligibility.

Federal Poverty Guidelines: https://uwc.211ct.org/federal-poverty-level

Northeast Ohio Regional Sewer District

CITY OF CLEVELAND water AT YOUR SERVICE

COUNTY OF CUYAHOGA OHIO

CPP Cleveland**Public**Power Count on it

FirstEnergy

CHN Housing Partners

Community Housing Solutions

step forward

ENBRIDGE

Columbia Gas of Ohio A NiSource Company

What to expect from the utility providers:

Cleveland Division of Water

· Make applicable payment arrangements
· Provide detailed billing information
· Review and update account information
· Discuss eligibility and application
  processes for discount programs
· Provide duplicate bills

Cleveland Public Power

· Make applicable payment arrangements
· Provide detailed billing information
· Review and update account information
· Discuss eligibility and application
  processes for discount programs
· Provide duplicate bills

Enbridge (previously Dominion Energy)

· Make applicable payment arrangements
· Provide detailed billing information
· Review and update account information
· Provide duplicate bills

FirstEnergy

· Make payment arrangements
· Discuss eligibility and application process
  for the Budget Payment Plan, Budget Plus,
  and the Current Plus Plan
· Provide detailed billing information
· Review and update account information
· Provide duplicate bills

Northeast Ohio Regional Sewer District

· Provide duplicate bills
· Provide detailed billing information
· Review and update account information
· Accepting applications for Rate Reduction
  and Crisis program
· Sign up for Summer Sprinkling
  (homeowners who live in property)

Columbia Gas of Ohio

· Discuss billing programs
· Provide information

What to expect from the service providers:

CHN Housing Partners

· Discuss eligibility and application process
  for utility assistance programs
· Accepting first time applications for HEAP/PIPP
· Accepting recertifications of HEAP/PIPP
· Accepting applications for Water
  Affordability Programs

* NO WINTER CRISIS APPLICATIONS WILL BE ACCEPTED
* APPLICATIONS COLLECTED WILL BE PROCESSED AT
  A LATER DATE

Community Housing Solutions

CUYAHOGA COUNTY ONLY
Homeowners

· Provide mortgage counseling and loss mitigation
(loan modification, forbearance, etc.)
· Provide Property Taxes Assistance

Cuyahoga Job and Family Services
Homeowners & Renters

· Help with completing public benefits
  applications such as Prevention, Retention
  and Contingency (PRC) emergency program,
  food, cash, medical, and childcare assistance
· Answer questions related to public benefits
· Provide verification of public benefits for
  other community assistance programs

* PLEASE NOTE SOME BENEFIT PROGRAMS REQUIRE
  A MINOR CHILD TO BE IN THE HOUSEHOLD

Step Forward

· Discuss eligibility and application processes
  for discount programs HEAP and PIPP Plus

* A LIMITED NUMBER OF PRE-REGISTERED WINTER
  CRISIS APPLICATIONS WILL BE ACCEPTED

Other organizations in attendance:

Greater Cleveland Food Bank

City of Cleveland WPC Water Pollution Control

Cuyahoga Community College