

# NEED HELP WITH UTILITY BILLS?

The Northeast Ohio Regional Sewer District's

# Utility Assistance Resource Fair

In partnership with Cuyahoga Community College | Tri-C®

Cuyahoga  
Community  
College



## SATURDAY FEB. 8

### 9:00AM - 12:00PM

## TRI-C EASTERN CAMPUS

4250 RICHMOND RD  
HIGHLAND HILLS, OH. 44122

- Scan the QR code for registration instructions

- Or you can call **216-881-8247** for help with registration



**\* LIMITED ADVANCED REGISTRATION ACCEPTED (CALL TO REGISTER)**

**\* LIMITED WALK-INS STARTING AT 10AM UNTIL CAPACITY IS REACHED**

**\* PRIORITY WILL BE GIVEN TO REGISTERED CUSTOMERS**

**\* NO WINTER CRISIS APPLICATIONS WILL BE ACCEPTED!**

## IMPORTANT INFO

Please bring **(3) photocopies** of all of the documents listed below. (A copy machine will be available on site)

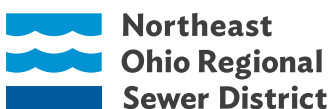
## WHAT TO BRING

In order to complete applications to enroll in assistance programs, you must bring:

- **Proof of household's total gross income** (e.g. paystub, social security, disability, pension letter, or most recently filed IRS 1040)
- **Birth certificate(s)**
- **ID (driver's license or state ID)**
- **Social Security Card**
- **Lease Agreement (if a renter)**
- Supplemental Medical Insurance
- Current Electric Bill
- Current Gas Bill
- Current Water and Sewer Bills (if applicable)
- Bring **COPIES** of the above documentation for all members of your household

\* *Program enrollment based on eligibility.*

Federal Poverty Guidelines: <https://uwc.211ct.org/federal-poverty-level>



## What to expect from the utility providers:

### Cleveland Division of Water

- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs
- Provide duplicate bills

### Cleveland Public Power

- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs
- Provide duplicate bills

### Enbridge (previously Dominion Energy)

- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information
- Provide duplicate bills

### FirstEnergy

- Make payment arrangements
- Discuss eligibility and application process for the Budget Payment Plan, Budget Plus, and the Current Plus Plan
- Provide detailed billing information
- Review and update account information
- Provide duplicate bills

### Northeast Ohio Regional Sewer District

- Provide duplicate bills
- Provide detailed billing information
- Review and update account information
- Accepting applications for Rate Reduction and Crisis program
- Sign up for Summer Sprinkling (homeowners who live in property)

### Columbia Gas of Ohio

- Discuss billing programs
- Provide information

## What to expect from the service providers:

### CHN Housing Partners

- Discuss eligibility and application process for utility assistance programs
  - Accepting first time applications for HEAP/PIPP
  - Accepting recertifications of HEAP/PIPP
  - Accepting applications for Water Affordability Programs
- \* NO WINTER CRISIS APPLICATIONS WILL BE ACCEPTED**  
**\* APPLICATIONS COLLECTED WILL BE PROCESSED AT A LATER DATE**

### Community Housing Solutions

#### CUYAHOGA COUNTY ONLY

#### Homeowners

- Provide mortgage counseling and loss mitigation (loan modification, forbearance, etc.)
- Provide Property Taxes Assistance

### Cuyahoga Job and Family Services

#### Homeowners & Renters

- Help with completing public benefits applications such as Prevention, Retention and Contingency (PRC) emergency program, food, cash, medical, and childcare assistance
- Answer questions related to public benefits
- Provide verification of public benefits for other community assistance programs

### Step Forward

- Discuss eligibility and application processes for discount programs HEAP and PIPP Plus
- \* A LIMITED NUMBER OF PRE-REGISTERED WINTER CRISIS APPLICATIONS WILL BE ACCEPTED**

## Other organizations in attendance:



Greater Cleveland  
Food Bank

